

Report of the Head of Governance and Scrutiny Support

Report to Scrutiny Board (Adults and Health)

Date: 18 July 2017

Subject: Quality of Care Services in Leeds

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

1 Purpose of this report

- 1.1 The purpose of this report is to introduce a range of information relevant to the Scrutiny Board's continued consideration of matters associated with the quality of care services across Leeds.

2 Background

- 2.1 During the municipal year 2015/16, the previous Scrutiny Board established a process to routinely consider published Care Quality Commission (CQC) inspection outcomes and reports for all health and care providers in Leeds. Since that time, the process has developed and been refined, resulting in quarterly reports being presented to the Scrutiny Board (due to commence in September 2017).
- 2.2 The previous Scrutiny Board also received details of the 'One City Care Home Quality and Sustainability' project aimed at ensuring that *'citizens of Leeds receive high quality care in independent sector care home settings and that our contracts incentivise care homes to provide this high quality care'*.

3 Summary of main issues

One City: Care Home Quality and Sustainability' project

- 3.1 As part of the overall project, a conference and project launch event was held in April 2017, which included the input of the Executive Member (Health, wellbeing and Adults) and the former Chair of the Scrutiny Board.

- 3.2 Appended to the report, for consideration by the Scrutiny Board, is a briefing note which summarises progress since the launch across the following work areas:
- One city approach to quality – development and implementation of a ‘one city care home quality improvement action plan’.
 - One city approach to market development – development of a ‘Joint Market Position Statement’ that sets out a shared vision for the sector that will support providers in developing future services.
 - Re-Commissioning of the Adult Social Care Residential and Nursing Care Services (Framework Arrangement) Contract – a review of the current contract and monitoring arrangements will inform an options appraisal to determine a service delivery model and procurement process, in readiness for replacing the existing contract with a new one from December 2017.
- 3.3 It should also be noted that as the details presented in Appendix 1 are a statement of fact, CQC representatives are not routinely invited to attend the Scrutiny Board. Should members of the Scrutiny Board have any specific matters they wish to raise directly with the CQC, these will have to be dealt with outside of the meeting and/or at a future Scrutiny Board.
- 3.4 Appropriate officers will attend the Scrutiny Board meeting to present the briefing note and address any questions from members of the Board.

The state of adult social care services 2014 to 2017

- 3.5 Also appended to this report is the recent Care Quality Commission (CQC) report on the state of adult social care services (2014 to 2017). This provides a summary report setting out the CQCs overall findings following two and a half years of inspections using a new methodology and ratings system to assess the quality of care and establish whether adult social care services are safe, effective, caring, responsive and well-led.
- 3.6 It should be noted the attached report provides a national overview and is not presented to provide a Leeds specific assessment or summary. Rather it is presented to help the Scrutiny Board in its future work during the course of the municipal year.
- 3.7 It should be noted that CQC representatives have not been specifically invited to attend the Scrutiny Board on this occasion.

Quality of Care Services in Leeds

- 3.8 It should be noted that further consideration of information and progress in relation to the ‘Quality of Care Services in Leeds’ theme are presented in the Board’s developing work schedule, and is likely to include matters such as:
- Quarterly updates on published CQC inspection reports/ outcomes (commencing September 2017);
 - Leeds Quality Account (September / October 2017)

- Leeds Better Lives Strategy – update reports on the overall strategy; progress of Phase 4; and implementation updates for Phases 2 and 3 (Timing to be confirmed)
- Re-Commissioning of the Adult Social Care Residential and Nursing Care Services Contract – overview of progress and outcomes (Timing to be confirmed)

4. Recommendations

- 4.1 That the Scrutiny Board considers the details presented in this report and its appendices; and determines any further scrutiny activity and/or actions, as appropriate.

5. Background papers¹

None used.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.